

The FSA Participant Website

TRI-AD's FSA participant Toolkit is designed to put you in control of your FSA, at your convenience. The information is available 24 hours a day, 7 days a week.

Go to www.tri-ad.com/fsa to access the site. There are many tools you can use without even logging in just by going to the "FSA Tools" area. You can access brochures, videos, frequently asked questions, a list of eligible expenses, an expense estimator, a tax savings calculator, and more.

You will need to register the first time you access your account. After that, you will log into your account using the Username and Password you established when you registered.



Click the tiles and the list of tools below them to learn more about FSAs.

Click here to learn about the Dependent Care FSA.

Click the Employee/Participant Login button to access your account.

Once you have registered, enter your Username and Password to access your account. You can submit claims online, check claim status, view claim and payment history, and more.

Click here for help if you forget your Username and/or Password.

Before you log in the first time, you will need to register to create your Username and Password.

The screenshot shows the TRI-AD FSA Participant Toolkit website. At the top, there's a navigation bar with links like 'Careers', 'Contact Us', and 'Employee/Participant Login'. Below this is a header with the TRI-AD logo and the title 'HEALTH CARE FSA PARTICIPANT TOOLKIT'. The main content area features several tiles: 'TRI-AD BenefitCard', 'Eligible Expenses', 'Tax Savings Calculator', and 'Buy FSA Eligible Expenses'. There's also a 'Tools' section with links like 'How Much Should You Contribute?', 'About the Grace Period', 'Managing Your Account', and 'Who is Eligible?'. A 'Returning User Login' section is visible on the right, with fields for 'Username' and 'Password', and a 'Log In' button. Below the login section is a 'One-Time Registration' section with a 'Register Now!' button. Callout boxes from the surrounding text point to these specific features: the 'Eligible Expenses' tile, the 'Go to Dependent Care Participant Toolkit' button, the 'Employee/Participant Login' button, the 'Returning User Login' section, and the 'One-Time Registration' section.



Contact Information

TRI-AD Participant Services representatives are available Monday through Friday from 5:00 a.m. to 6:00 p.m. Pacific Time.

Phone: (888) 844-1372

FSA Fax: (866) 233-4741 or (760) 233-4741

Web: www.tri-ad.com/fsa

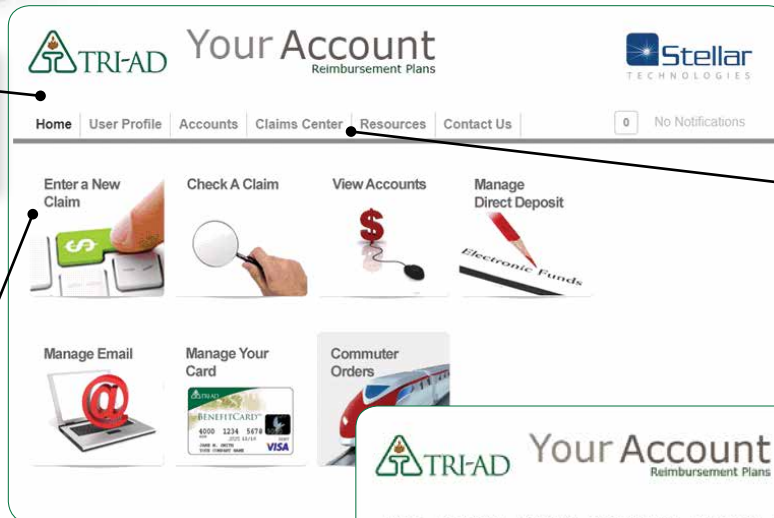
Email: flexmail@tri-ad.com



About the FSA Participant Toolkit – www.tri-ad.com/fsa

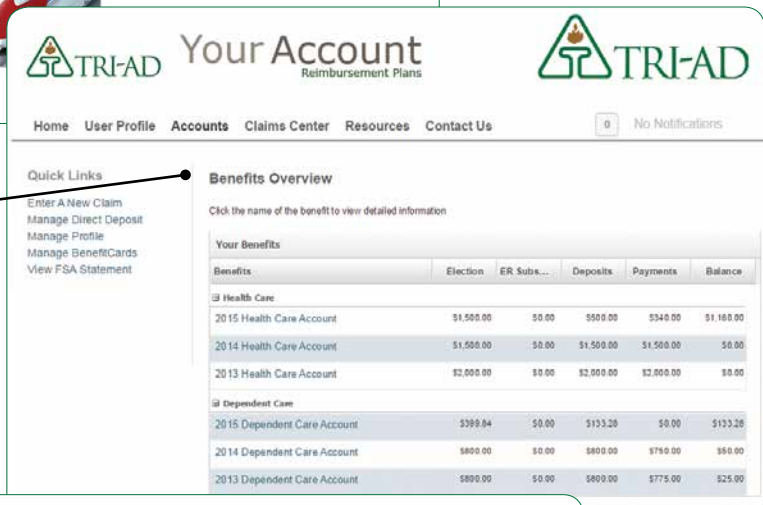
Our FSA Participant Toolkit is designed to provide everything you need to use your FSAs successfully. There is a whole host of information accessible on the public site in front of the login, but your personal account information is secured behind the login. Briefly, here is what you can find and do on the FSA Participant Toolkit.

The home page in the secured area lets you manage your account.

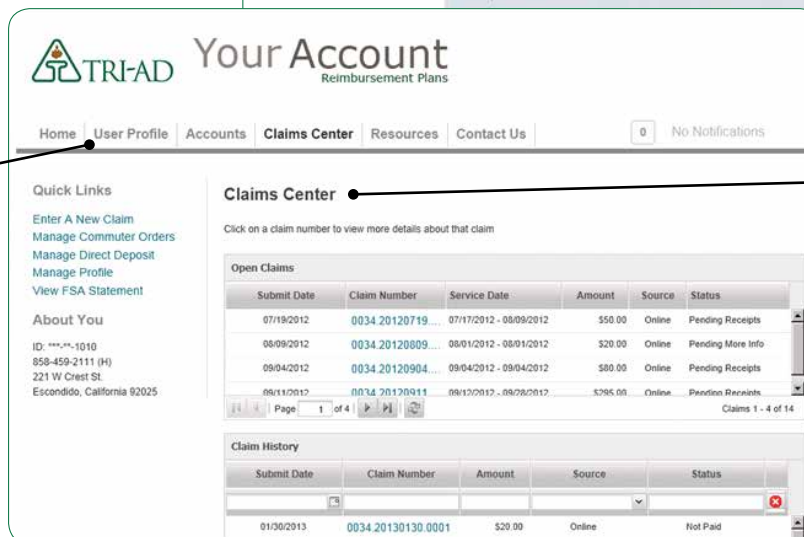


Once you have logged in, select the Claims Center to see all your claim activity and to enter a claim online.

Once you log in, you can submit claims online, access your claim and payment history, see your plan summary, and more. You will use the same log in to access your account through the Benefits by TRI-AD mobile app.



Be sure to set up notification preferences and provide your email address in your User Profile so we can notify you of your claim's status.



In the Claims Center, you can check on the status of your open claims. You can also view a history of your past claims.

